

Run Your Applications Better

Evora Application Management Services

Expertise in SAP, Click, and ServiceNow

Evora's Application Management Services (AMS) provide customers with peace of mind knowing that a team of experts are available when needed to resolve unforeseen incidents, proactively monitor environments, assist with DevOps, service packs, and patches, and much more.

Issues will be resolved for you in your environment, or the team will guide you step by step through the troubleshooting and resolution process. AMS will keep your solutions stable and running smoothly, as well as enhance them.

“ An errant firewall setting prevented users from connecting to our system. Evora's familiarity with our landscape helped them to guide us through the resolution. ”

- IT Director

“ Our SMP server went down overnight. The issue was diagnosed and resolved in time for the first shift to start their day. ”

- Life Sciences Customer

Pre-testing OS Updates
System Monitoring
Bug Fixes

Expiration Monitoring & Certificate Renewal

Client Updates

Performance

Server Shutdown Troubleshooting

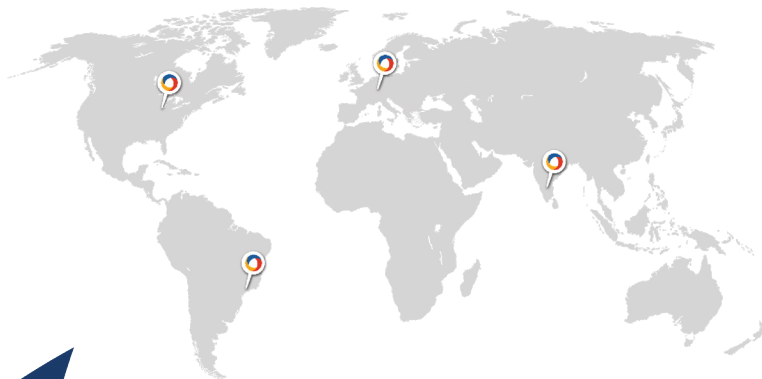
Service Desk

Escalation Coordination with Software Vendors

24/7 Coverage

Server Load Monitoring

Hotline
Enhancements
User Management



Asia Pacific AMS Center, Bangalore, India



EMEA AMS Center, Waldorf, Germany



North America AMS Center, Chicago, USA



South America AMS Center, Sao Paulo, Brazil



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