Deliver Amazing Service
Evora AR for ServiceNow FSM

Augmented Reality for Field Service Operations

Customer satisfaction is crucial for organizations across all industries. The typical operations of Field Service Management (FSM) consume enormous time and expenses. But with Evora's expertise in Augmented Reality (AR) combined with the power of the ServiceNow platform, the traditional practices of field service are evolving.

Why Evora?

Skilled Teams
Expert consultants with experience in mobility, FSM (using ServiceNow, Click & SAP), CSM, scheduling, optimized resource planning, AR, and UX domains.

FSM
Efficient, cost-effective solutions developed by field service experts for enhanced operations management and reduced time-to-resolution.

ServiceNow
Innovative digital solutions based on best practices, real-life scenarios, and leading-edge technologies that optimize business processes.

Mobile
Solutions that integrate into enterprise systems with prompt executions of maintenance, service or inventory tasks on the go and in real time.

User Experience
Guided workflows with intuitive UX enables business efficiency, allowing easy access to enterprise data and mobile-enabled processes.

Evora's 5-Step Approach

1 ServiceNow FSM
- Define AR use case
- Configure FSM with the elements that would be displayed on the AR device
- Prepare FSM module for integration with the AR application

2 UX/3D Designs
- Build UX designs and the wireframe for the user interface
- Create 3D elements to be used in the AR app, such as menus, pop-ups, buttons, and screens

3 Unity 3D Apps
- Add 3D objects and UI/UX elements
- Configure Unity app to render 3D objects in a real-world view
- Retrieve images from Vuforia and display them in Unity app

4 Integrations
- Integrate ServiceNow FSM application with the AR application
- Events created in the FSM application will automatically be displayed by actions on the AR application

5 AR Application
- Seamless AR app that connects to the ServiceNow FSM app
- Work orders can be viewed and created
- Info from ServiceNow is overlaid with real-world visuals.