

# Support Your ServiceNow Needs

## Evora ServiceNow Retainer Teams

### About Retainer Teams

Evora's retainer teams are designed to provide you with support for your ServiceNow needs at a low monthly cost. Evora offers on-shore, off-shore or blended retainer teams that are great for maintenance and support, implementation readiness, custom app development, quality assurance, and more.

### Team Composition



Experienced Developers



Implementation Specialist



Technical Project Manager



Process Consultant



Quality Assurance Tester



Engagement Manager

### ServiceNow Expertise

- Customer Service Management
- Field Service Management
- Custom App Development
- IT Service Management
- Strategic Portfolio Management
- Human Resources

### Why Evora?

- Certified Consultants
- Strategic Roadmaps
- ROI Assessments
- Project Rescues
- Scalability

### Customer Satisfaction



CSAT 4.5/5

