

## JOB DESCRIPTION: SERVICENOW CONSULTANT

<b>Position Vacant</b>	Consultant
<b>Organization Name</b>	Evora IT Solutions Pvt. Ltd.
<b>Company Profile</b> (Industry, Size, Products/Services, Standing in India/World etc.)	<p>Evora is an international system integrator with focus on mobile and user experience (UX). We are a trusted partner for innovative digital maintenance and service solutions for global and regional customers in Europe, North America, Asia &amp; Pacific. As SAP Gold Partner, Service Now Specialist and Click partner (by Salesforce), we offer consulting services, software development, quality assurance services and system integration based on standard components and products, as well as support &amp; application management. By implementing best-practice solutions while optimizing their processes we help our customers to be successful in tomorrow's world.</p> <p>The wisdom, knowledge and experience of Evora employees at implementing complex workforce management solutions is what sets us apart. We look for the best to hire and to keep. The attractive combination of high-value consulting services with a competitively priced remote development team has proven to be successful in projects worldwide. With a solid growth, currently 140+ Evorians are working in offices in India, US, Brazil, Germany and Austria.</p>
<b>UG Qualification</b> <b>PG Qualification</b>	B.E./ B.Tech (Computer Science, Information Science, Electronics and Communication) MCA/M.Tech (Computer Science)
<b>Job Description / Responsibilities</b>	<ul style="list-style-type: none"> <li>• Work on ServiceNow-based projects</li> <li>• Develop and implement complex solutions to meet customer requirements</li> <li>• Configure and implement custom applications/modules</li> <li>• Align closely with peers to ensure delivery on time, on budget, on scope</li> <li>• Support teams working in other domains to satisfy integration needs</li> </ul>
<b>CTC</b>	Negotiable
<b>Desired profile of the candidate</b>	<ul style="list-style-type: none"> <li>• Advanced experience with ServiceNow implementations with 3-6 years of Experience in ServiceNow</li> <li>• Experience with other ITSM software (BMC, Landesk, Cherwell, Heat, Axios, HP, etc.)</li> <li>• System integration experience using web services and other web based technologies such as XML, HTML, AJAX, CSS, HTTP, REST/SOAP</li> <li>• Strong communication, Strong presentation and writing skills</li> <li>• Excellent troubleshooting skills with ability to demonstrate influence in a consultative fashion to stakeholders and other team members</li> <li>• Experience with development and implementation of ServiceNow ITSM modules - Incident Management, Problem</li> </ul>

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	<p>Management, Configuration Management, Change Management, Knowledge Management or other ITSM application</p> <ul style="list-style-type: none"> <li>• Experience with extending the ServiceNow schema to custom applications</li> <li>• Exposure to ServiceNow platform capabilities and tools like Discovery and Orchestration and other applications like ServiceWatch, GRC etc.,</li> <li>• Understands technical and functional design requirements related to ServiceNow Create and manage scripts and workflow</li> <li>• Experience in one (or more) scripting languages: JavaScript, Python, Perl, Unix Shell, Windows Shell).</li> <li>• A fundamental understanding of ITSM, ITIL or CMDB</li> <li>• Experience with Business Rules, Script Includes, UI Actions, Scheduled Jobs - all scripted aspects of the ServiceNow system</li> <li>• Experience with ServiceNow client and server-side Javascript and the ServiceNow APIs</li> <li>• Scripted Web-Services, AJAX, Business Rules, JavaScript, SOAP, REST SSO-SAML Setup and Integration of ServiceNow to Other Applications</li> <li>• Customizing ServiceNow using UI Pages, UI Macro &amp; CMS using CSS, HTML, Jelly</li> <li>• Custom UI Changes with usage of Web Technologies such as DOM, HTML changes</li> <li>• Experience with ServiceNow's ServiceWatch and/or Discovery tools</li> <li>• Experience presenting and conducting demo reviews with client stakeholder</li> </ul>
<p><b>Location of posting</b></p>	<p>Bangalore, India</p>
<p><b>Company's URL</b></p>	<p><a href="http://www.evorait.com">www.evorait.com</a></p>