

Campus Services Reimagined

Evora ServiceNow FSM

The Right Way to Manage Campus AV Services

Evora's ServiceNow Field Service Management solution focuses on delivering a smooth experience by automating processes and creating a modern experience for the campus community. To make it easier for students and faculty members, Evora implements a request portal, integrated quoting and billing functionality and delivers the ability to manage assets across campuses. The solution is also focused on scheduling technicians for multiple days at a time based on skill and availability. As a result, you will be able to manage requests on a central dashboard while easily planning and scheduling technicians to reduce spend on assets across your campus.

Drive Value With Field Service



Connect Processes



Increase Scheduling Efficiency



Improve Workforce Management



Integrated Quoting & Billing



Enhance Service Delivery



Manage Parts & Inventory

Capabilities That Scale With Your Business

Basic Features

- Dynamic Scheduling
- Mobile & Virtual Agent
- Planned Maintenance
- Asset & Cost Management
- Field Service Contractor Management
- Dispatcher Workspace
- Inventory Management

Advanced Features

- Field Service Crew Operations
- Capacity and Reservations Management
- Continual Improvement Management
- Predictive Intelligence
- Performance Analytics
- Field Service Multi-Day Task Scheduling
- Schedule Optimization
- Field Service Territory Planning

Customer Outcome

60k+ work order tasks completed each year

10 day reduction by automating processes

1200+ community members accessing remote service support

servicenow
Premier Partner

evora
— IT SOLUTIONS —

United States | Canada | Brazil | Germany | Austria | Switzerland | Spain | India

EvoraIT.com | bizdev-nam@EvoraIT.com |     