

# Project Manager

## Evora IT Solutions, Americas

### Who We Are:

Evora IT Solutions is an international software manufacturer & IT service provider with focus on maintenance and customer service. With our teams in Germany, Austria, Switzerland, Spain, USA, Canada, Brazil and India we implement challenging customer projects at home and abroad. Based on the cutting-edge technologies of SAP and ServiceNow, we implement integrated asset management, field service management, planning & scheduling and mobile solutions.

We are currently looking for a Technical Project Manager to join our team in the United States. The Technical Project Manager provides delivery oversight as well as people and organizational management. This role is intended to manage and adapt continuously to project goals. This highly collaborative role will need to work closely with all team members and stakeholders, in order to deliver quality solutions to our customers.

Evora IT Solutions is always looking for the best and brightest talent and we need you! We're a quickly growing ServiceNow partner, and we're transforming some of the world's largest enterprises. You'll work closely with our customers, expand your skills, and become a part of our global community of talented, diverse, and knowledgeable colleagues.

### Who We Are Looking For:

- Single point of contact for client engagements
- Lead the project team throughout delivery process.
- Daily communication with project team, customers and leadership to report on project status, needs and plan for upcoming milestones
- Manage project financials including timecard monitoring of active project team members
- Apply expertise in the delivery methodology to promote client success.
- Partner with the Sales team and client to understand the services to be delivered.
- Manage the scope, schedule, budget, risks, issues, changes, resourcing, and other project functions.
- Mentor team members to achieve the services objectives.
- Identify gaps in solution delivery and propose solutions and escalate as needed.
- Managing multiple projects at the same time



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## What You Bring:

- A Bachelor's degree or equivalent experience.
- Experience leading ServiceNow projects.
- 5+ years' experience in a professional services organization and consulting experience is preferred.
- Project Management Professional (PMP) certification is preferred.
- Agile Scrum experience and Scrum Master certification is preferred.
- Business Process experience is a nice to have
- Experience in delivering FSM projects preferred
- Effective communication skills with the ability to set appropriate expectations with the client.
- Strong interpersonal skills, client-centric attitude, ability to deal with cultural diversity.
- Experience driving complex issues through analysis and resolution.
- Experience working collaboratively.
- ServiceNow certifications in customer workflows desired.
- Experience from managing several concurrent external client projects desired.
- Strong attention to detail and documentation skills
- ITIL Certification is preferred.

## What We Offer:

- Work from Home
- Training & Development Programs (Learning Credits Available for Certifications)
- Competitive Paid Time Off Benefits
- Competitive Salary & Incentive Compensation Program
- Healthcare Plan (Medical, Dental & Vision)
- 401(k) with Employer Match
- Annual trip to Germany for International Co-Working week
- Sign on equipment bonus for full time employees
- High autonomy with the possibility to implement topics holistically and independently

### Equal Opportunity Employment Statement:

Evora IT Solutions is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.

To apply for this opening, please send an updated resume directly to our Talent Acquisition Manager, Kayla Fjelstul, at [kayla.fjelstul@evorait.com](mailto:kayla.fjelstul@evorait.com).



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